

## Committee: Healthier Communities and Older People Overview and Scrutiny Committee

**Date: 22<sup>nd</sup> October 2014**

Agenda item:

Wards: ALL

### **Subject: GP Access and Waiting Times**

Lead officer:

Lead member: Councillor Peter McCabe, Chair of the Healthier Communities and Older People overview and scrutiny panel.

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### **Recommendations:**

A. That the Panel comment on the data relating to access to GP surgeries in Merton

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## **1 PURPOSE OF REPORT AND EXECUTIVE SUMMARY**

1.1. The purpose of the report is to provide the panel with the latest data on patients experience of accessing GP services in Merton

## **2 DETAILS**

2.1. NHS England commissioned IPSOS Mori to conduct a survey amongst patients to find out their experiences of accessing GP services. The survey was conducted from January to March 2014 and covered areas such as making an appointment, waiting times and opening hours.

2.2. A table is also attached which provides details of local GP surgeries that provided extended opening hours

2.3. NHS will attend the Panel to give an overview of the report and answer questions.

## **3 ALTERNATIVE OPTIONS**

The Healthier Communities and Older People Overview and Scrutiny Panel can select topics for scrutiny review and for other scrutiny work as it sees fit, taking into account views and suggestions from officers, partner organisations and the public.

Cabinet is constitutionally required to receive, consider and respond to scrutiny recommendations within two months of receiving them at a meeting.

3.1. Cabinet is not, however, required to agree and implement recommendations from Overview and Scrutiny. Cabinet could agree to implement some, or none, of the recommendations made in the scrutiny review final report.

## **4 CONSULTATION UNDERTAKEN OR PROPOSED**

4.1. The Panel will be consulted at the meeting

## **5 TIMETABLE**

5.1. The Panel will consider important items as they arise as part of their work programme for 2014/15

## **6 FINANCIAL, RESOURCE AND PROPERTY IMPLICATIONS**

6.1. None relating to this covering report

## **7 LEGAL AND STATUTORY IMPLICATIONS**

7.1. None relating to this covering report. Scrutiny work involves consideration of the legal and statutory implications of the topic being scrutinised.

## **8 HUMAN RIGHTS, EQUALITIES AND COMMUNITY COHESION IMPLICATIONS**

8.1. It is a fundamental aim of the scrutiny process to ensure that there is full and equal access to the democratic process through public involvement and engaging with local partners in scrutiny reviews. Furthermore, the outcomes of reviews are intended to benefit all sections of the local community.

## **9 CRIME AND DISORDER IMPLICATIONS**

9.1. None relating to this covering report. Scrutiny work involves consideration of the crime and disorder implications of the topic being scrutinised.

## **10 RISK MANAGEMENT AND HEALTH AND SAFETY IMPLICATIONS**

10.1. None relating to this covering report

## **11 APPENDICES – THE FOLLOWING DOCUMENTS ARE TO BE PUBLISHED WITH THIS REPORT AND FORM PART OF THE REPORT**

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## **12 BACKGROUND PAPERS**

12.1.